



## Missouri Department of Corrections

Division of Offender Rehabilitative Services  
Workforce Readiness Unit

Comments or questions should be directed to (573) 526-6534.

Submissions for consideration to appear in future editions of the Guide may be sent to

Workforce Readiness Unit  
Missouri Department of Corrections  
P.O. Box 236  
Jefferson City, MO 65102

This Resource Guide was prepared by Department staff—most notably  
the Employability Skills/Life Skills team—  
to serve our constituents and honor our commitment to excellence.

### • Mission Statement •

The Department of Corrections with victims, communities and state and local governments improves public safety through secure confinement and effective community interventions. Through our cooperative efforts to provide effective correctional services, we hold offenders accountable for their behavior and prepare them to be productive citizens.

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## Missouri Department of Corrections



# Community Resource Guide

## Southwest Region

Includes the following counties:

Barry, Barton, Bates, Benton, Cedar, Christian, Dade, Dallas, Greene,  
Henry, Jasper, Lawrence, McDonald, Newton, Polk, St. Clair, Stone, Taney,  
Vernon, and Webster.



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The **Missouri Department of Corrections** is not responsible for the activities of, or services provided by, any of the agencies or organizations listed in this Guide. The Guide is a compilation of information provided by the agencies and organizations listed to help connect offenders to local resources.

Identification Cards

**Department of Revenue.....573-751-2989**  
Motor Vehicles and Drivers Licensing or visit your local  
license office:

**Notes** \_\_\_\_\_

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**For further information,**  
you may check the University Extension Outreach Service on the internet:  
[www.communityconnection.org](http://www.communityconnection.org)



Information/Hotlines

<b>Aging Information &amp; Referral Services for mental and physically disabled.....</b>	<b>MC+ for Kids.....</b>
<b>800-235-5503</b>	Health insurance for children in need.
<b>Cancer Information Service.....</b>	<b>Medicare Information.....</b>
<b>800-422-6237</b>	<b>800-633-4227</b>
<b>Center for Disease Control (Sexually transmitted diseases and Aids Hotline).....</b>	<b>National AIDS Hotline.....</b>
<b>800-227-8922</b>	<b>Spanish.....</b>
<b>Child Abuse Neglect Hotline.....</b>	<b>TTY.....</b>
<b>800-392-3738</b>	<b>800-243-7889</b>
<b>Childhood Lead Poisoning Prevention (Environmental Health and Communicable Diseases).....</b>	<b>National Childcare Information.....</b>
<b>866-628-9891</b>	<b>800-616-2242</b>
<b>Child Support Enforcement.....</b>	<b>National Domestic Violence Hotline.....</b>
<b>800-859-7999</b>	<b>800-799-7233</b>
<b>Consumer Complaints.....</b>	<b>Parental Stress Helpline...800-367-2543</b>
<b>800-392-8222</b>	<b>Poison Control Center (Missouri).....</b>
<b>Crime Victims Assistance Program.....</b>	<b>800-366-8888</b>
<b>800-347-6881</b>	<b>RAINN (Rape, Abuse, Incest National Network).....</b>
<b>Crisis/Suicide Hotline (Adult Stabilization Unit)..</b>	<b>800-656-4673</b>
<b>800-833-3915</b>	<b>Shelter for Battered Women Children (Rape and Abuse Crisis Center).....</b>
<b>Drug Help Hotline.....</b>	<b>800-303-0013</b>
<b>800-662-4357</b>	<b>Social Security Administration.....</b>
<b>Focus on Recovery Hotline.....</b>	<b>800-772-1213</b>
<b>800-222-0828</b>	<b>TANF/Food Stamps.....</b>
<b>Elderly Abuse/ Neglect Hotline.....</b>	<b>800-392-1261</b>
<b>800-392-0210</b>	<b>Veterans Information.....</b>
	<b>800-827-1000</b>
	<b>or 866-838-4636</b>

Dear Friends:

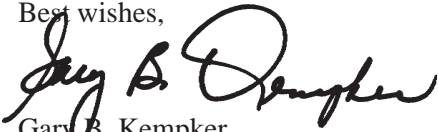
The Department of Corrections is proud to provide this resource guide to assist you in a civil, productive life.

The *Community Resource Guide* was designed to help you locate state and community-based programs and services. The programs listed complement the programs and services of the Missouri Department of Corrections.



The mission of the Missouri Department of Corrections is to keep the public safe. We do our best to help you obtain the skills necessary to be part of the community—keeping yourself, your family, your neighbors and your community safe and crime free. Now it is *your personal initiative* that will shape your future. Use these resources to help you succeed.

Best wishes,

  
Gary B. Kempker

How to use this Resource Guide...

The information in this Community Resource Guide may help you locate services you need. You will find agencies offering assistance for housing, food and clothing as well as job search assistance. Tips on using the guide follow.

1. Locate agencies closest to your current residence.
2. Make a list of your needs and seek help for the one that is most urgent. For example, if you have a place to live, your most urgent need may be to look for a job. Locate employment assistance agencies. Continue to find assistance to meet other needs.
3. Missouri has a network of One-Stop Centers called Missouri



Career Centers that offer many services at one site. For example, you may look for a job, study for the GED, and seek family financial assistance at the same location.

- 4. The United Way organization in some towns supports services that may help you.
- 5. Churches and religious organizations may also provide assistance in your community.

Once you have made contact with a One-Stop Center or a social service agency you may find that these groups can help you locate other resources. Keeping notes about the contacts you make will be helpful. Use the suggestions below to save time and frustration. Take time to say thanks to those who assist you. They will be happy to know when you are employed or have made progress toward your goals.

# How to ask a question and get results...

An effective call:

- Have a paper and pencil ready when you make a call.
  - Be ready to give a brief but complete account of what you need—eliminate unrelated information.
  - Be ready to provide your full name and contact information such as how or where you can be reached or get messages.
  - If your inquiry involves an agency that uses an identifying case or file number (example: Social Security), have that number ready.
  - Be sure to record the person or people’s names and titles that you talk to and confirm their phone numbers in your notes since you may be transferred or routed through an electronic menu system.
  - Keep your notes together on all of your contacts to each agency so that you can supply information when you make follow-up calls.
- Space has been provided in this Resource Guide for making notes.*

*These tips apply to effective letters as well.*

## GED Testing Centers

<b>Missouri Southern State College</b> ..... (417) 625-9324 Student Support Center 3950 E. Newman Rd. Joplin, MO 64801	<b>Southwest Missouri State University</b> ..... (417) 836-5116 Counseling and Testing Center Carvington Hall, Room 311 901 S. National Springfield, MO 65804
<b>Crowder College</b> ..... (417) 455-5490 New Hall Student Services 601 Laclede Neosho, MO 64850	<b>Southwest Missouri State University</b> ..... (417) 255-7940 Academic Support Center 128 Garfield St. West Plains, MO 65775

## Probation and Parole Offices

<b>Branson</b> ..... 417-334-5613 225 Church St. 65616	<b>Springfield 10</b> ..... 417-888-4203 2530 S. Campbell • Suite H 65807
<b>Nevada</b> ..... 417-448-1250 330 S. Prewitt 64772	<b>Springfield 10R</b> ..... 417-895-5700 1735 W. Catalpa • Suite A 65807
<b>Joplin</b> ..... 417-629-3200 1919 N. Rangeline Rd. 64801	<b>West Plains</b> ..... 417-256-6178 1580 Imperial Center 65775

Notes



Legal Services

<b>Legal Aid of Southwest Missouri</b> .....800-444-4863 2872 S. Meadowbrook Avenue, Springfield, MO 65807 <i>Springfield</i> Civil cases only	<b>Legal Aid of Western Missouri</b> .....800-492-7095 302 South Joplin P.O. Box 1605 Joplin, MO 64801 <i>Joplin</i> Serving Barry and Lawrence counties
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*Public Defender  
Contact your county directory*

Adult Education Programs (GED)

<b>Adult Literacy Center</b> .....417-683-2765 PO Box 338 Ava, MO 65608	<b>Crowder College</b> .....417-455-5490 601 Laclede Neosho, MO 64850 Adult Education and family literacy.
<b>Carthage R-IX</b> .....417-359-7026 609 River Carthage, MO 64836	<b>Nevada Regional Technical Center</b> .....417-448-2016 Bowman Building 2015 N. West Nevada, MO 64772
<b>Texas County Technical Institute</b> .....417-967-5466 6915 S. Hwy 63 Houston, MO 65483	<b>Ozark Technical Community College</b> .....417-895-7150 725 E. Brower P.O. Box 5958 Springfield, MO 65801
<b>Joplin NALA West Campus</b> .....417-625-5263 102 S. Schifferdecker Joplin, MO 64801 Adult Education and literacy	<b>West Plains Adult Learning Center</b> .....417-256-7788 613 W. First St. West Plains, MO 65775-2617
<b>Lebanon Alternative Education</b> .....417-532-8470 1015 N. Jefferson Lebanon, MO 65536	

Missouri's  
One-Stop Career Center System

The primary purpose of the One-Stop Career Center System is to provide multiple services from many agencies at the same location to better serve job seekers and employers. The partners work together to determine customer needs and to provide a range of customer services that may include:

- Labor market information
- Job search assistance
- Computer bank of job openings
- Career exploration activities
- Training opportunities
- Register for unemployment assistance.

Career centers serving the Southwest Region:

<b>Branson Office</b> .....417-334-4156 1756 Bee Creek Road • Suite B Branson, MO 65616-7828 Serving Stone and Taney counties	<b>Nevada Office</b> .....417-448-1177 621 E. Highland Nevada, MO 64772-1022 Serving Barton, Bates, Cedar and Vernon counties
<b>Joplin Office</b> .....417-629-3000 730 S. Wall Avenue Joplin, MO 64801-4542 Serving Jasper, McDonald and Newton counties	<b>Springfield Office</b> .....417-887-4343 1514 S. Glenstone Springfield, MO 65804-1436 Serving Christian, Dade, Greene, Polk and Webster counties
<b>Monett Office</b> .....417-235-7877 511 S. Kyler Street Monett, MO 65708-9313 Serving Barry and Lawrence counties	<b>West Plains Office</b> .....417-256-3158 3417 Division Drive • Suite 1 West Plains, MO 65775-5789

Information on Missouri Career Centers  
was provided by the  
Missouri Department of Economic Development  
Division of Workforce Development  
<http://www.ecodev.state.mo.us/wfd>  
email: [lhightower@wfd.state.mo.us](mailto:lhightower@wfd.state.mo.us)



Multi-Service Agencies

**Division of Family and Senior Services**.....417-339-0063  
1756A Bee Creek Rd.  
Branson, MO 65616

**Salvation Army**.....417-339-4434  
1114 Stanley  
Branson, MO 65616  
Thrift Store and emergency assistance to victims of flood, major disasters and to needy local residents

**Women’s Crisis Center of Taney County**.....417-335-3197  
PO Box 282  
Branson,MO 65615  
Emergency support services for victims of domestic violence and their children.

**New Life Restoration Center**.....417-334-8870  
229 Carpenter Rd.  
Hollister, MO 65672  
Residential program. Support services to return to society including employment and transportation assistance.

**Crosslines Churches of Joplin**.....417-782-8384  
131 S. High  
Joplin, MO 64801  
Clothing & food.

**Christian Associates of Table Rock Lake**.....417-739-3200  
PO Box 398  
13192 Oak Dr. (off Hwy 13)  
Kimberling, MO 65686  
Emergency financial and emotional support; food pantry, thrift shop.

**The Least of These**.....417-724-2500  
101-A W Mt. Vernon  
Nixa, MO 65714  
Food pantry and clothing bank for needy Christian County residents.

**Grand Oak Baptist Mission Center**.....417-869-4818  
2854 W. Grand  
Springfield, MO 65807  
Clothing and a food pantry for people in need. Requirement: Social Security Number.

**Ozarks Area Community Action Corp.**.....417-862-4314  
215 South Barnes  
Springfield, MO 65802  
OACAC helps economically disadvantaged families identify problems and find solutions. Call for Neighborhood Centers in other counties.

Substance Abuse Services

**Lafayette House**.....417-782-1772  
1809 S. Connor Ave.  
Joplin, MO 64804  
Domestic violence, alcohol & drug abuse treatment center; female only facility; treatment for females and their children

**Ozark New Directions Center**.....417-781-7420  
2808 Picher  
Joplin, MO 64804  
Drug and alcohol treatment (inpatient and after care)

**Southwest MO Counseling**.....417-451-0624  
516 W. McCord or 800-996-5966  
Neosho, MO 64850  
Call for other locations. SATOP, React, outpatient counseling for individuals and families

**Carol Jones Recovery Program**.....417-862-3455  
2411 W. Catalpa  
Springfield, MO 65807  
Substance abuse treatment: inpatient and outpatient. Day care available.

**Community Alcohol & Drug Program**.....417-863-6111  
939-D Boonville  
Springfield, MO 65802  
Outpatient alcohol and drug abuse treatment; SATOP and REACT.

**Salvation Army Harbor House**.....417-831-7746  
636 Boonville or 417-831-3371  
Springfield, MO 65806  
Substance abuse services; rehabilitation and shelter

**Sigma House**.....417-862-3339  
800 S. Park St.  
Springfield, MO 65802  
Alcohol & Drug Treatment; Outpatient & 28 day residential;men and women

**White River Counseling**...417-823-9691  
1925 S. Glenstone Ave. or 866-424-4188  
Springfield, MO 65804  
Substance abuse/Anger management treatment.

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## CMHC Locations

**CMHC (Community Mental Health Consultants).....417-667-8352**  
815 S. Ash  
Nevada, MO 64772

Dade County  
Psychological Services.....417-232-4499  
1011 Main  
Lockwood, MO 65682

306 S. Independence.....816-380-4010  
Harrisonville, MO 64701

Family Counseling  
Center.....417-358-2220  
1515 Hazel  
Carthage, MO 64836

## OTHER MENTAL HEALTH LOCATIONS

**Pathways.....417-667-2262**  
320 Mac Blvd.  
Nevada, MO 64772  
Substance abuse services. Caseworker  
for children and adults. Outpatient  
psychiatric services.

**Vernon County**  
**Health Department.....417-667-7418**  
 301 N. Washington  
 Nevada, MO 64772  
 Health testing and  
 immunizations.Nevada  
 Community Based  
 Veterans' Outpatient

**Nevada Community Based  
Veterans Outpatient  
Clinic.....417-448-8905**  
322 S. Prewitt  
Nevada, MO 64772  
Veterans of U.S. military only

**Burrell Behavioral  
Health.....417-269-5400**  
1300 Bradford Parkway (Main Center)  
Springfield, MO 65804  
Counseling/Mental Health  
services for Children and Adults

**OACAC Christian County  
Neighborhood Center...417-581-7631**  
PO Box 416  
Ozark, MO 65721  
Family life skills workshop.  
Rental and energy assistance  
depending on funding available.  
Referral source.

**Forest Institute Clinic.....417-831-7902**  
1322 S. Campbell Ave.  
Springfield, MO 65807  
Mental Health counseling, Open  
8a.m. to 9p.m. M-Th; 8a.m. to  
5p.m. Friday

**Salvation Army.....417-862-5509**  
1707 W. Chestnut Expressway  
Springfield, MO 65802  
Emergency assistance to victims  
of flood, major disasters and to  
needy local residents

**Underprivileged Schoolchildren's Fund**.....417-864-3857  
Springfield Public Schools  
940 N. Jefferson  
Springfield, MO 65802  
Provides clothing, shoes, glasses,  
school supplies and medical  
services on a limited basis

**St. Thomas the Apostle  
Orthodox Mission.....417-882-2789**  
1330 E. Walnut Lawn Street  
Springfield, MO 65802

**Springfield**  
**Victory Mission**.....417-831-6387  
 203 W Commercial  
 PO Box 2884  
 Springfield, MO 65801  
 Emergency, educational and  
 residential services. Culinary  
 school for male ex-offenders at  
 1715 N. Boonville.

**New Life Evangelistic Center**  
**Free Stores (4 Locations)**

167 State Hwy T.....417-336-5283  
Branson, MO

831 S Moffet.....417-781-8994  
Joplin, MO 64801

209 W Commercial.....417-864-5338  
Springfield, MO 65803

23 S Main.....417-673-4511  
Webb City, MO

## Notes



Employment Assistance

Vocational For		Rehabilitation Persons	With	Employment Disabilities	(5 locations)	Assistance
Joplin	VR.....	417-629-3148		Springfield	South	VR.....417-895-5720
801 East 15 <sup>th</sup> Street		or 877-222-8964		1735 West Catalpa		or 877-222-8967
Joplin, MO	64804-0922			Suite C		
				Springfield, MO	65807	
Nevada	VR.....	417-448-1332				
1801 West Austin		or 800-598-3471		West Plains	VR.....	417-256-8294
Nevada, MO	64772-0935			3417 Division Drive	or 877-222-8959	
				Suite 2		
Springfield North	VR.....	417-895-5863		West Plains, MO	65775	
613 East Kearney		or 877-222-8965				
Springfield, MO	65803					

Penmac Personnel Services

921 East Broadway .....	417-326-2829	1100 Spur Drive.....	417-859-4545
Bolivar, MO 65613		Suite 140 • PO Box 68	
		Marshfield, MO 65706	
525 N Garrison.....	417- 358-7763	405 Plaza Drive.....	417-235-0133
Carthage, MO 64836		Monett, MO 65708	
306 W College.....	417-637-2558	115 Neosho Blvd.	
Greenfield, MO 65661		Corner Place.....	417- 451-4475
204 W.Spruce St.....	417-967-1880	Neosho, MO 64850	
Houston, MO 65483			
118 State Dr • Ste. A.....	417-339-4193	500 North 3 <sup>rd</sup> .....	417-582-0111
Hollister, MO 65672		Ozark, MO 65721	
1329 E 32 <sup>nd</sup> Street.....	417- 781-1009	447 South Ave.....	417-831-9100
Joplin, MO 64804		Springfield, MO 65806	
824 W 12 <sup>th</sup> Street.....	417-682-5660	1424 Southern Hills.....	417-256-7411
Lamar, MO 64758		West Plains, MO 65775	

Medical/Mental Health Care

**MC+ for Kids.....**888-275-5908  
Health insurance for children in need under 19 years of age

**The Crisis Center of Taney County, Inc.....**417-561-5105  
**PO Box 282** 866-379-0074  
**Branson, MO 65615**  
Emergency support for victims of domestic violence, sexual assault and their children; support groups and peer counseling.

**Jasper County Health Dept.....**417-358-3111  
**105 Lincoln**  
**Carthage, MO 64836**  
Provides public health services to all residents of Jasper County.

**Stone County Health Center.....**417-357-6134  
**PO Box 125; 109 E. Fourth St.**  
**Galena, MO 65656**  
Provides public health services to all residents of Stone County.

**Community Clinic.....**417-624-5500  
**701 S. Joplin**  
**Joplin, MO 64801**  
Provides medical services to indigent individuals

**Community Counseling Center of Joplin.....**417-781-7706  
**2401 N. Main**  
**Joplin, MO 64801**  
Mental health/Sex offender counseling

**Lafayette House.....**417-782-1772  
**1809 Conner**  
**Joplin, MO 64804**  
Emergency support for victims of sexual assault, domestic violence and their children; Alcohol and drug treatment facility for women.

**Ozark Center (office).....**417-781-2410  
Call for other locations  
**3006 McClelland Blvd.**  
**Joplin, MO 64804**  
Mental health counseling and medication

**Allied Mental Health Services.....**417-667-8700  
**100 S. Prewitt**  
**Nevada, MO 64772**



**Western Missouri Migrant Education Center**.....417-235-6534  
301 E. Cleveland Ave.  
Monett, MO 65708  
Resources for migrant, neglected, emotionally disturbed children.

**Head Start**.....417-864-3430  
215 S. Barnes  
Springfield, MO 65802  
Head Start for three-four year old children from low-income families, and children with disabilities. Free medical and dental care, psychological and disability services, two nutritious meals each day, and transportation. Sites are located in the counties of Barry, Christian, Dade, Dallas, Greene, Lawrence, Polk, Stone, Taney, and Webster. Early childhood infant thru 3 years.

**Fair Haven Children's Home**.....417-862-6675  
3132 N. Fair Haven Loop  
Strafford, MO 65757  
Home for abused, neglected, emotionally disturbed children.

Notes

Transportation

**MAPS**.....417-626-8607  
1301 W. 2<sup>nd</sup>  
Joplin, MO 64801  
Public mass transit. Reduced fare to elderly and disabled

**City Utilities Transit Services**.....417-831-8782  
1505 N. Boonville or 301 E. Central  
Springfield, MO 65803  
Public transportation and para-transit services for general public in Springfield

**OATS Inc.**.....417-887-9272  
3259 E. Sunshine  
Springfield, MO 65804  
Specialized transportation for elderly and physically disabled who qualify.

**Carpool/Rideshare Program**.....417-831-7433  
840 Boonville  
Springfield, MO 65802  
Carpool matching in Springfield and a 17 county area

Housing Assistance

Oxford House Group homes for recovering substance abusers (3 listings)

**Moffett**.....417-623-4347  
529 S. Moffett Ave.  
Joplin, MO 64801  
Men's House

**McCann**.....417-863-0244  
820 S. McCann Ave.  
Springfield, MO 65804  
Womens's House

**Catalina**.....417-887-7783  
1674 S. Catalina Ave.  
Springfield, MO 65804  
Men's House

Housing Assistance Continued

**Cottage Overnight Lodging**.....417-778-7782  
302 Vine  
Alton, MO 65606  
Cottages for rent, starting at \$35/night.

**The Family Violence Center, Inc.**.....417-837-7700  
519 E. Cherry  
Springfield, MO 65801  
Services for victims of domestic violence.

**New Life Evangelistic Center**.....417-468-6188  
3208 State Hwy 00  
Marshfield, MO 65706  
Free Store

**The Kitchen, Inc.**.....417-837-1500  
1630 N. Jefferson Avenue  
Springfield, MO 65803  
Provides emergency shelter for individuals and families

**New Life Evangelistic Center**.....417-864-5338  
1536 N. Jefferson  
Springfield, Mo 65801  
Women's & Children's Shelter.

**Metro Housing Finders**...417-889-3880  
1937 S. Glenstone  
Springfield, MO 65804  
Free rental finding service for the Springfield Metro Area

**Christian Foundation** .....417-831-5546  
420 S Campbell  
Springfield, MO 65806  
Emergency shelter for men



**Salvation Army  
Emergency Shelter**.....417-862-5509  
1707 W. Chestnut Expressway  
Springfield, MO 65801  
Helps families (with children)  
who are residing in homeless  
shelters become self-sufficient by  
providing temporary transitional  
housing.

**Harbor House**.....417-831-3371  
636 Boonville  
Springfield, MO 65802  
Emergency shelter for men; drug  
and alcohol rehabilitation counseling.

**Springfield Victory  
Mission**.....417-831-6387  
203 W. Commercial  
Springfield, MO 65801  
Homeless shelter & recovery  
program; Short-term housing for  
transients

**Notes** \_\_\_\_\_  
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Food

**Women, Infant and  
Children Program** .....417-864-1079  
290 E Central  
Springfield, MO 65802  
Nutritional, educational and  
supplemental food packages for  
pregnant women, breast-feeding  
women and children under five  
years old.

**The Least of These**.....417-724-2500  
149 East Hwy CC  
Nixa, MO 65714  
Food Pantry and clothing bank for  
low-income persons in Christian  
County.

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Clothing

**Sunlight Thrift Shop**.....417-358-3922  
1002 Oak  
Carthage, MO 64836

**Disabled Americans  
Veteran’s Thrift Store**.....417-624-4644  
1201 E. 7<sup>th</sup>  
Joplin, MO 64801

**Salvation Army Store**.....417-624-2033  
510 Kentuucky  
Joplin, MO 64801

**Missouri Council of the Blind  
New Image Thrift Store**....417-831-1488  
1445 W Kearney  
Springfield, MO 65803  
Thrift store

**Next-to-New Shop**.....417-862-7708  
416 S Kimbrough  
Springfield, MO 65806  
Sells used clothing on  
consignment

**Salvation Army /  
Thrift Store**.....417-862-5509  
1737 S. Campbell  
Springfield, MO 65807  
and  
431 W. Walnut  
Springfield, MO 65806

Child Care

**Head Start of  
Carl Junction**.....417-649-6785  
305 S. Broadway  
Carl Junction, MO 64834  
Child care for 3-4 year old children  
from low-income families. Trans-  
portation provided.

**Head Start of Carthage**.....417-359-8870  
1810 S. Baker  
Carthage, MO 64836  
Child care for 3-4 year old children  
from low-income families. Trans-  
portation provided.

**Head Start of  
North Joplin**.....417-781-4497  
1200 N. Main  
Joplin, MO 64801  
and  
**Head Start of  
South Joplin**.....417-781-5728  
4302 Richard Joseph Blvd. West  
Joplin, MO 64804  
Child care for low-income 3-4 year  
old children. Transportation  
provided.